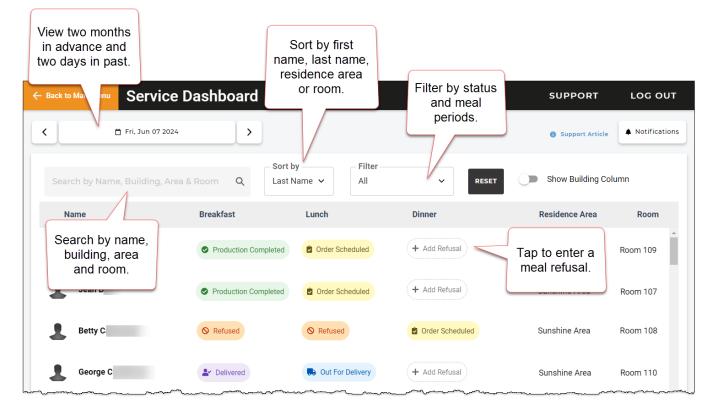
Viewing Order Statuses via the Service Dashboard



You can view the order statuses of residents through the Service Dashboard. For residents with advanced ordering (AO) ability, the Service Dashboard is a quick way to see if orders have been placed or not.



Status Descriptions

+ Add Refusal	Order has yet to be placed for the meal.
X Off Premise	Resident is marked as LOA (i.e., off-premise) in the core system.
× Cancelled	Applies to residents with the advanced ordering serving type whose order was cancelled due to change to their profile (i.e., allergen or diet order) or menu change.
S Refused	Meal was refused (i.e., skipped).
Order Scheduled	Order has been placed for the meal, but production is not yet completed.
Production Completed	Order has been fulfilled.
Out For Delivery	If meal delivery tracking is enabled for in-room orders, then this status appears when the order has been fulfilled.
Let Delivered	If meal delivery tracking is enabled for in-room orders, this status appears when the staff member uses their M50 Elo® device to scan the receipt barcode on the ticket.

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