

You can view the order statuses of residents through the Service Dashboard. For residents with advanced ordering (AO) ability, the Service Dashboard is a quick way to see if orders have been placed or not.

The screenshot shows the Service Dashboard interface. Callouts provide the following information:

- View two months in advance and two days in past.** (Points to the date navigation controls)
- Sort by first name, last name, residence area or room.** (Points to the 'Sort by' dropdown menu)
- Filter by status and meal periods.** (Points to the 'Filter' dropdown menu)
- Search by name, building, area and room.** (Points to the search bar)
- Tap to enter a meal refusal.** (Points to the '+ Add Refusal' button in the table)

Name	Breakfast	Lunch	Dinner	Residence Area	Room
John D	Production Completed	Order Scheduled	+ Add Refusal		Room 109
Jean D	Production Completed	Order Scheduled	+ Add Refusal		Room 107
Betty C	Refused	Refused	Order Scheduled	Sunshine Area	Room 108
George C	Delivered	Out For Delivery	+ Add Refusal	Sunshine Area	Room 110

Status Descriptions

	Order has yet to be placed for the meal.
	Resident is marked as LOA (i.e., off-premise) in the core system.
	Applies to residents with the advanced ordering serving type whose order was cancelled due to change to their profile (i.e., allergen or diet order) or menu change.
	Meal was refused (i.e., skipped).
	Order has been placed for the meal, but production is not yet completed.
	Order has been fulfilled.
	If meal delivery tracking is enabled for in-room orders, then this status appears when the order has been fulfilled.
	If meal delivery tracking is enabled for in-room orders, this status appears when the staff member uses their M50 Elo® device to scan the receipt barcode on the ticket.