

Reading a Printed KMS Ticket

The layout of an advanced order (AO) or instant order (IO) ticket printed at a KMS (kitchen management system) station is as follows:

1. Order ID, ticket print time and date, and order taken by.
2. Resident/patient name.
3. Residence area.
4. Diet order, and diet intervention (if assigned).
5. Dining location (dining area or room).
6. Allergens (highlighted as white text in a black box for easy identification).
7. Ordered menu items, including modifiers.
8. Notes (i.e., server notes, meal-specific notes, daily notes, and resident/patient profile notes).

