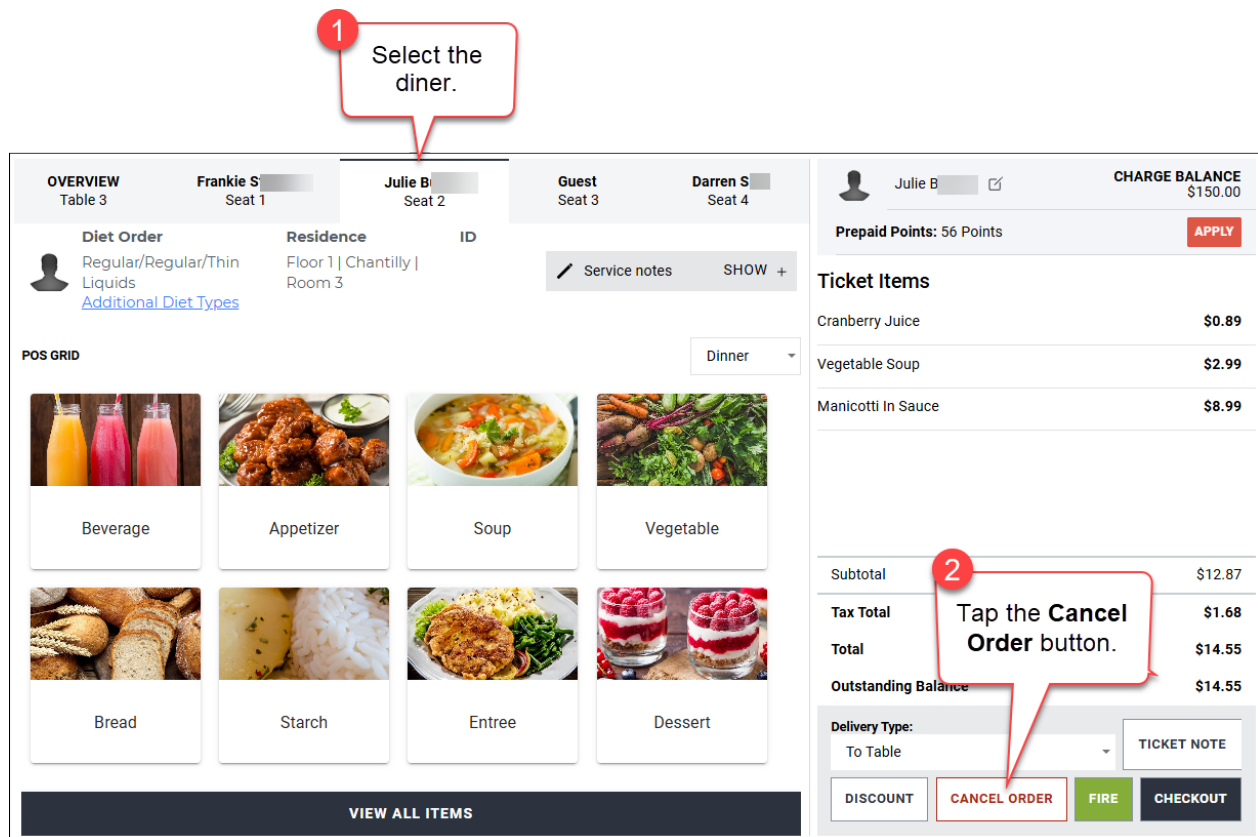


Cancelling an Order

If an order has not yet been fired to the kitchen, then the order can be cancelled. To cancel an order:

1. If you are a POS dining room location, select the diner whose order you want to cancel.
2. On the right side of the screen, tap the **Cancel Order** button. The order is cancelled.



The screenshot displays the MealSuite POS interface for a dining room location. At the top, there's a header with 'OVERVIEW Table 3' and diner names: Frankie S. (Seat 1), Julie B. (Seat 2), Guest (Seat 3), and Darren S. (Seat 4). A red callout '1' points to the diner selection area. Below this, there's a 'Diet Order' section with options like 'Regular/Regular/Thin Liquids' and a link to 'Additional Diet Types'. A 'Residence' section shows 'Floor 1 | Chantilly | Room 3'. A 'Service notes' button is also visible. The main area is a 'POS GRID' with categories: Beverage, Appetizer, Soup, Vegetable, Bread, Starch, Entree, and Dessert. On the right, there's a 'CHARGE BALANCE' section showing 'Prepaid Points: 56 Points' and an 'APPLY' button. Below that, a 'Ticket Items' list shows items like 'Cranberry Juice', 'Vegetable Soup', and 'Manicotti In Sauce' with their prices. A 'Subtotal' of \$12.87, 'Tax Total' of \$1.68, and 'Total' of \$14.55 are displayed. An 'Outstanding Balance' of \$14.55 is also shown. At the bottom right, there's a 'Delivery Type' dropdown set to 'To Table' and a 'TICKET NOTE' button. A red callout '2' points to the 'CANCEL ORDER' button, which is highlighted in red. Other buttons at the bottom include 'DISCOUNT', 'FIRE', and 'CHECKOUT'. A 'VIEW ALL ITEMS' button is at the bottom left.